

We are here to help job seekers and employers. During this unprecedented time, our services continue to be provided by telephone, email and video conferencing.

### Our employment services consultant can help job seekers:

- Access local jobs
- Resumé and cover letter support
- Job search assistance
- Career-related online workshops
- Retraining help

### Our employer services help companies:

- Access government funding
- Training incentives
- Programs to help hire and train employees for your business

We hope you find this referral sheet of available government services helpful, if you have any questions please contact us for clarification or assistance. Thank you.

### Income Support for Individuals affected by COVID-19

#### **Employment Insurance**

To find out if you are eligible to receive EI regular benefits, you must submit an application online. It will take about 60 minutes to complete the online application. The website takes you step by step through the application process, and provides detailed instructions on how to complete the form. When you apply for Employment Insurance benefits, you will be asked for your email address. If Service Canada needs more information about your claim and cannot reach you by phone, a Service Canada agent will send you a toll-free number by email, asking you to call an agent.

<https://www.canada.ca/en/services/benefits.html>

#### **Canada Emergency Response Benefit**

If you have stopped working because of COVID-19, the Canada Emergency Response Benefit (CERB) may provide you with temporary income support. The CERB provides \$500 a week for up to 16 weeks.

he benefit will be available to workers:

Residing in Canada, who are at least 15 years old;

Who have stopped working because of COVID-19 and have not voluntarily quit their job or are eligible for EI regular or sickness benefits;

Who had income of at least \$5,000 in 2019 or in the 12 months prior to the date of their application; and

Who are or expect to be without employment or self-employment income for at least 14 consecutive days in the initial four-week period. For subsequent benefit periods, they expect to have no employment or self-employment income.

<https://www.canada.ca/en/services/benefits/ei/cerb-application.html>

#### Ontario Works - **people who are already receiving social assistance:**

Ontario Works provides a range of health-related discretionary benefits to those in receipt of social assistance. These benefits now include assistance with costs related to hand sanitizer, masks or additional cleaning supplies due to the need to self-

isolate or quarantine. Requests will be reviewed on a case by case basis. The maximum benefit available is \$100 for single individuals and \$200 for couples/families.

To apply for Ontario Works Assistance including Emergency Assistance and Discretionary Benefits, contact 705-722-3132.

#### **Ontario Works - Emergency Assistance for Ontarians**

Ontario Works helps people who are in temporary financial need. It includes Emergency Assistance for Ontarians who are in a crisis or facing an unexpected emergency, have no access to other supports and are unable to meet basic living expenses. Access to Emergency Assistance may be available to those who are waiting for new COVID-19 support from the federal government to become available. Applicants may be eligible for up to 48 consecutive days of assistance.

To apply for Ontario Works Assistance including Emergency Assistance and Discretionary Benefits, contact 705-722-3132.

#### **Health Care Matching Portal**

Ontario is seeking those with experience in providing health care who are available to help provincial efforts to prevent and control the spread of COVID-19, if required. We are looking for health care providers who may be working part-time and want to and are prepared to increase their work hours or former healthcare providers who are retired, or on inactive status with their regulatory college. If you are interested and you can help, please provide us with the following information to create a user profile. Your profile may be used to match you to positions and opportunities to use your skills and provide services where they are most needed.

[https://healthcloudtrialmaster-15a4d-17117fe91a8.force.com/matchingportal/s/?language=en\\_US](https://healthcloudtrialmaster-15a4d-17117fe91a8.force.com/matchingportal/s/?language=en_US)

#### **Additional Support for Individuals and Families**

**Increasing Canada Child Benefit** We are providing up to an extra \$300 per child through the Canada Child Benefit (CCB) for 2019-20. This will mean approximately \$550 more for the average family. This benefit will be delivered as part of the scheduled CCB payment in May. Those who already receive the CCB do not need to re-apply.

**Special GST Credit Payment** - We are providing a one-time special payment starting April 9 through the [Goods and Services Tax credit](#) for low- and modest-income families. The average additional benefit will be close to \$400 for single individuals and close to \$600 for couples. There is no need to apply for this payment. If you are eligible, you will get it automatically.

**Extra time to File Income Tax Return** - The filing due date for 2019 income tax returns for individuals has been deferred until June 1, 2020. Any new income tax balances due, or instalments, are also being deferred until after August 31, 2020 without incurring interest or penalties.

**Mortgage Support** - Canadian banks have committed to work with their customers on a case-by-case basis to find solutions to help them manage hardships caused by COVID-19. This includes permitting lenders to defer up to six monthly mortgage payments (interest and principal) for impacted borrowers. Canadians who are impacted by COVID-19 and experiencing financial hardship as a result should contact their financial institution regarding flexibility for a mortgage deferral. This gives flexibility to be available – when needed – to those who need it the most. You are encouraged to visit your bank’s website for the latest information, rather than calling or visiting a branch.

<https://www.canada.ca/en/department-finance/economic-response-plan.html>

***Check your local City website for additional supports such as free transit, additional garbage collection, deferred property tax payment and additional community support projects including funding for families.***

City of Barrie <http://www.barrie.ca>

City of Orillia <http://www.orillia.ca>

Town of Innisfil <http://innisfil.ca>

Oro-Medonte <https://www.oro-medonte.ca/>

Township of Ramara <https://www.ramara.ca/>

**FOR MORE INFORMATION, CONTACT US:**

**Email: [iwantajob@georgiancollege.ca](mailto:iwantajob@georgiancollege.ca)**

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