

Canada Emergency Response Benefit

If you have stopped working due to the COVID-19 crisis, the Canada Emergency Response Benefit (CERB) can offer you a support in the form of temporary income. CERB provides \$ 500 per week for up to 16 weeks.

Service Canada and the Canada Revenue Agency (CRA) provide this benefit together. You can request this benefit through one or the other institution, but not both. To help you decide whether to apply through Service Canada or the CRA, visit the [Canadian Emergency Response Benefit website](#).

If you recently applied for regular or sick benefits from Employment Insurance (EI), do not reapply. Your application will be automatically evaluated to determine if you are eligible for CERB.

You are no longer required to have a medical certificate for EI applications as of March 15, 2020.

If you apply for CERB through Service Canada, you will receive an initial payment of \$2,000. You will then be paid \$1,000 every two weeks based on the biweekly reports you submit. If you choose to report only every four weeks, you will be paid \$ 2000 based on the reports you submit. You will be paid from the first week of your request.

Submit your application as soon as possible after you stop working. Don't wait for your Record Of Employment (ROE).

If you submitted an application for EI regular or sick benefits beginning March 15, 2020, your benefits will be delivered as part of the Government of Canada's Emergency Response Canada Benefit (CERB).

- If you have not yet applied for Employment Insurance or CERB, and you require more information on eligibility criteria and how to apply, call our automated phone service at 1-833-966-2099.
- If you have already applied for CERB through Employment Insurance and would like to ask additional questions, you can contact a Canadian Emergency Response Benefit agent at 1-833-699-0299

For information on EI benefits for maternity, paternity, fishing, family care, and compassionate care, as well as on all applications submitted before March 15, or if you have completed your biweekly report and need to speak to an agent, please contact the EI Call Center at 1-800-206-7218.