Get the facts:

What to expect when calling 911 for a health emergency

For temporary and foreign workers

If you have an emergency, call 911 immediately.

During the 911 call: Answer the questions to get help

- A 911 call taker will ask: “911 - police, fire, or ambulance?” For a medical emergency, say “ambulance.” Your call will be transferred to ambulance dispatch. Do not hang up.

- A 911 ambulance call taker will ask questions to get you help. If you need a translator, say the language you speak. Your call will be transferred to a translator. Do not hang up.

911 ambulance call takers ask questions to understand the emergency and your location:

- What is the medical emergency?
- What is the address of the emergency (city, town, street name, house or residence number)?
- Where are you located (field, cabin, barn, bunk house)?
- What is your telephone / cell phone number?
- Do you need a translator? If yes, what language do you communicate in?

Answers help call takers decide what help to send out.

Follow their instructions until help arrives.

After the 911 call: If you are safe, stay where you are

- An ambulance with paramedics is on its way to help you. Do not leave the location if it is safe.

- If your call was about another person, meet the paramedics when they arrive and take them to that person.

- Paramedics will complete a medical assessment. They may give a treatment and then transport the patient to a hospital or health care facility.

If a medical emergency occurs at work, call 911 and use the following information:

Address: ____________________________

______________________________

Intersection:

______________________________

and ____________________________

The language I speak is:

______________________________